



Medicines & Healthcare products Regulatory Agency

MHRA Central Freedom of
Information Team
10 South Colonnade
Canary Wharf
London
E14 4PU

foi.request@mhra.gov.uk.

[MHRA Website](https://www.mhra.gov.uk)

Our Ref: **FOI2025/00416**

19 May 2025

Dear [REDACTED],

Thank you for your Freedom of Information (FOI) request received on 25 April 2025. You wrote:

I would like to request a Borderline Classification Letter for Vagisil Daily Soothe & Protect Cream with Prebiotic Oatmeal (product code 802618), including confirmation that it is classified as a cosmetic under EC 1223/2009 (as retained in UK law SI 2013/1478).

MHRA Response

The Medicines and Healthcare products Regulatory Agency (MHRA) is responsible for the regulation of medicinal products (for human use), medical devices and blood products for transfusion. The product Vagisil Daily Soothe & Protect Cream with Prebiotic Oatmeal is not regulated by MHRA.

The MHRA is not responsible for the regulation of cosmetics.

If you have any queries about this letter, please contact us quoting the reference number above.

Yours sincerely,

MHRA Central Freedom of Information Team
Medicines & Healthcare products Regulatory Agency

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing foi.request@mhra.gov.uk or by writing to: MHRA Central Freedom of Information Team, 10 South, Colonnade, Canary Wharf, London, E14 4PU

Any request for an internal review must be received by us within 40 working days of the date of this letter. Please note we are not obliged to provide a review if it is requested after more than 40 working days.

If you are not content with the outcome of the internal review, you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Website: [ICO FOI and EIR complaints](#) or telephone 0303 123 1113.

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