Medicines & Healthcare products Regulatory Agency

MHRA Central Freedom of Information Team
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Canary Wharf
London
E14 4PU

foi.request@mhra.gov.uk.

MHRA Website

[redacted]

Our Ref: **FOI2026/00526**

21 May 2026

Dear [redacted]

Thank you for your Freedom of Information (FOI) request received on 14 May 2026. You wrote:

> *Under the Freedom of Information Act 2000, I request a copy of the following inspection report:*
>
> *Knox Pharmaceuticals Ltd*
> *Type of inspection, GDP*
> *Approximate inspection date, Feb 2021*

MHRA Response

We have dealt with your request under the Freedom of Information Act 2000 (FOIA).

We confirm that we hold the information you have asked for. In response to your request, we are providing the GDP inspection report for Knox Pharmaceuticals Ltd, Insp GDP 23191/13746174-0005, dated February 2021:

We consider that some information is exempt from disclosure. Under section 17(1) of the FOIA, when we refuse any part of the requested information, we must specify the relevant exemption and explain why the exemption applies.

The relevant sections of the Freedom of Information Act are:
• Section 40(2)– This exemption refers information in response to a request if it is personal data belonging to an individual other than the requester and it satisfies one of the conditions listed in the legislation. In this case the condition contained in section 40(3A)(a) applies - that disclosure would breach one of the data protection principles, specifically that “Personal data shall be processed lawfully, fairly and in a transparent manner...”.

We do not consider that disclosing this information is necessary or justified in order to satisfy your information request and the requirements of the FoI Act. In relation to this request, we consider that there is no strong legitimate interest that would override the prejudice to the rights and freedoms of the data subject.

Personal data are subject to UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018

• Section 43(2) – Release of all, or part of, the information would, or would be likely to, cause harm to the third party's commercial interests.

We have considered the balance of the public interest when applying this exemption. The exemption is to safeguard the commercially sensitive information / industrial secrets of a third party / commercial enterprise (which can include a Government Department). This exemption is conditional on the public interest in releasing it not outweighing the company's/commercial enterprise's right to confidentiality and the probable damage that the company/commercial enterprise could suffer as a result of the information being released. In this case we have not identified any issues which would benefit the public as a whole by being brought to their attention (examples of issues would be a major public health risk or a major procedural failure or irregularity).

This concludes our response to your request.

If you have any queries about this letter, please contact us quoting the reference number above.

Yours sincerely,

MHRA Central Freedom of Information Team
Medicines & Healthcare products Regulatory Agency

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing foi.request@mhra.gov.uk or by writing to: MHRA Central Freedom of Information Team, 10 South, Colonnade, Canary Wharf, London, E14 4PU

Any request for an internal review must be received by us within 40 working days of the date of this letter. Please note we are not obliged to provide a review if it is requested after more than 40 working days.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.
Website: ICO FOI and EIR complaints or telephone 0303 123 1113.

Re-use of our information
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