



Medicines & Healthcare products Regulatory Agency

MHRA Central Freedom of
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E14 4PU

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[MHRA Website](https://www.mhra.gov.uk)

Our Ref: **FOI2024/00747**

18 December 2024

Dear [REDACTED],

Thank you for your Freedom of Information (FoI) request received on 27 November. You wrote:

"I am writing to you since I need to acquire the product Galpseud plus Linctus, approved in United Kingdom.

I found the Summary of Product Characteristics and the Patient Information Leaflet in the MHRA web; however, there is not available information about its marketing status.

For this reason, please, I ask you if Galpseud plus Linctus is currently marketed in United Kingdom. If not, please, could you provide information about the reasons why the product was discontinued?"

MHRA Response

We confirm that we hold the information you have requested. Galpseud Plus Linctus (PL 00240/0108) is marketed according to our records. However, a marketed status does not necessarily confirm that a product is in stock.

Advice and assistance

I would suggest contacting the marketing authorisation holder Thorton Ross to ask if they are currently experiencing any issues with the provision/supply of this product.

UK customer service department can be contacted directly Monday to Friday on +44 (0) 1484 848200, or alternatively by email: customerservices@thorntonross.com.

If you have any queries about this letter, please contact us quoting the reference number above.

Yours sincerely,

MHRA Central Freedom of Information Team
Medicines & Healthcare products Regulatory Agency

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing foi.request@mhra.gov.uk or by writing to: MHRA Central Freedom of Information Team, 10 South, Colonnade, Canary Wharf, London, E14 4PU

Any request for an internal review must be received by us within 40 working days of the date of this letter. Please note we are not obliged to provide a review if it is requested after more than 40 working days.

If you are not content with the outcome of the internal review, you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Website: [ICO FOI and EIR complaints](#) or telephone 0303 123 1113.

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