



Medicines & Healthcare products
Regulatory Agency

MHRA Central Freedom of
Information Team
10 South Colonnade
Canary Wharf
London
E14 4PU

foi.request@mhra.gov.uk.

[MHRA Website](#)

Our Ref: **FOI2026/00531**

20 May 2026

Dear 

Thank you for your Freedom of Information (Fol) request received on 14 May. You wrote:

This is an information request relating to private health insurance for staff. Please provide me with the following information for the 2025-26 financial year:

1. The total amount spent by your organisation on funding or subsidising private healthcare/medical insurance for your staff during the 2025-26 financial year.

1. A summary or copy of the private healthcare policy/policies currently available to your staff. Please include details regarding the level of cover provided and the eligibility criteria for staff to access this benefit (e.g., whether it is available to all staff, or restricted to certain pay grades or roles).

1. The total number of staff members who were enrolled in or successfully claimed from this private healthcare scheme during the 2025-26 financial year.

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

MHRA Response

We do not currently offer subsidised private healthcare for employees, and Reward Gateway do not provide this either.

If you have any queries about this letter, please contact us quoting the reference number above.

Yours sincerely,

MHRA Central Freedom of Information Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing foi.request@mhra.gov.uk or by writing to: MHRA Central Freedom of Information Team, 10 South, Colonnade, Canary Wharf, London, E14 4PU

Any request for an internal review must be received by us within 40 working days of the date of this letter. Please note we are not obliged to provide a review if it is requested after more than 40 working days.

If you are not content with the outcome of the internal review, you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Website: [ICO FOI and EIR complaints](#) or telephone 0303 123 1113.

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