



Medicines & Healthcare products  
Regulatory Agency

MHRA Central Freedom of  
Information Team  
10 South Colonnade  
Canary Wharf  
London  
E14 4PU

[foi.request@mhra.gov.uk](mailto:foi.request@mhra.gov.uk).

[MHRA Website](#)

Our Ref: **FOI2024/00639**

15 November 2024

Dear [REDACTED],

Thank you for your Freedom of Information (Fol) request received on 19 October. You wrote:

*Please can you send me copies of all emails (including attachments) since 1 January 2023 between the MHRA and the Civil Aviation Authority (CAA) which relate to the safety of the Covid vaccines where Dame June Raine or Dr Alison Cave (or their personal assistants/secretaries) are either the originator or on the distribution list.*

### **MHRA Response**

We can neither confirm nor deny we hold information falling within the description specified in your request under section 12(2) of the Freedom of Information Act, as to do so would exceed the cost limit.

This is because we estimate the cost of checking if we hold the requested information or not would exceed the cost limit of £600 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. This represents the estimated cost of at least one person spending 3½ working days (equivalent to 24 staff-hours) in determining whether the Agency holds the information, and locating, retrieving and extracting it.

Under Section 12(2) of the Fol Act the Agency is not therefore obliged to comply with your request and we will not be processing it further. We will outline how fulfilling your request would exceed the permissible time limit and explain why Section 12 applies in this case. There are a total of 300 emails to review, with approximately one-third containing attachments. Completing this task would take more than three working days, which exceeds the 24-hour time frame allowed for this FOIA request.

Under Section 16 of the Fol Act we should help you narrow your request so that it may fall beneath the cost limit. In this case, we would advise to only request email communications from and to June Raine's inbox. This concludes our response to your request.

If you have any queries about this letter, please contact us quoting the reference number above.

Yours sincerely,

MHRA Central Freedom of Information Team  
Medicines & Healthcare products Regulatory Agency

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### **Your right to complain under the Freedom of Information Act**

If you are not happy with this response you may request an internal review by e-mailing [foi.request@mhra.gov.uk](mailto:foi.request@mhra.gov.uk) or by writing to: MHRA Central Freedom of Information Team, 10 South, Colonnade, Canary Wharf, London, E14 4PU

Any request for an internal review must be received by us within 40 working days of the date of this letter. Please note we are not obliged to provide a review if it is requested after more than 40 working days.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Website: [ICO Contact Information](#) or telephone 0303 123 1113.

### **Re-use of our information**

The MHRA information supplied in response to your request is subject to Crown copyright. Information created by the MHRA which is disclosed under the Freedom of Information Act is made available for re-use under the Open Government Licence (OGL) v3.0, except where this is otherwise stated. There are some restrictions on re-use under the OGL and these can be viewed here:

<https://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>