



Medicines & Healthcare products Regulatory Agency

MHRA Central Freedom of
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[MHRA Website](https://www.mhra.gov.uk)

Our Ref: **FOI2026/00814**
FOI2026/00815

21 August 2026

Dear [REDACTED]

Thank you for your Freedom of Information (FOI) request received on 24 July 2026.
For FOI2026/00814, you wrote:

*I would like to request for Module 2.4, Module 2.5 and Module 2.7 submitted for
Cyanocobalamin 50 microgram Film-coated Tablets, MAH: Glenmark Pharmaceuticals
Europe Ltd, (PL 25258/0369).*

For FOI2026/00815, you wrote:

*I would like to request for Module 2.4, Module 2.5 and Module 2.7 submitted for
Cyanocobalamin 50 microgram Film-coated Tablets, MAH: Dawa Ltd, (PL 30684/0243).*

MHRA Response

Under Section 14(1) of the FOI Act, public authorities are not obliged to comply with a request which is deemed vexatious. By way of clarification, it is the request which is treated as vexatious not the person making the request.

A request may be treated as vexatious if the amount of time required to review and prepare the information for disclosure would impose a grossly oppressive burden on the agency.

A vexatious request is assessed with reference to all the circumstances of an individual case. There are four broad themes to consider when looking at whether FOI requests are vexatious.

These four themes are:

1. the burden (on the public authority and its staff);
2. the motive (of the requester);
3. the value or serious purpose (of the request); and
4. any harassment or distress (of and to staff).

These four broad themes are not a checklist, and they are not exhaustive they simply emphasise that a range of factors need to be considered when apply Section 14(1).

In this case, the Agency is treating your request as vexatious because of the burden that would be placed on MHRA and its staff in fulfilling both requests in their entirety (we are permitted to aggregate requests from the same organisation). In order to fulfil both requests, staff would be required to locate the documents listed in your requests, which cover two separate medicinal products. We would then need to go through each of these documents

page by page to see if any information in those documents needs to be redacted under sections of the FOI Act. We would be required to consult with two separate marketing authorisation holders, who may ask for additional information in those documents to be withheld under sections of the FOI Act that we would need to consider.

Across the products where you have asked for this information, this would place a disproportionate burden on staff to meet your request. Therefore, on this basis, the Agency has decided that Section 14(1) of the FOI Act applies on this occasion.

We request that you reduce the scope of your request, to information on one marketing authorisation (product licence) in particular that you want this information for.

If you have any queries about this letter, please contact us quoting the reference number above.

Yours sincerely,

MHRA Central Freedom of Information Team
Medicines & Healthcare products Regulatory Agency

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing foi.request@mhra.gov.uk or by writing to: MHRA Central Freedom of Information Team, 10 South, Colonnade, Canary Wharf, London, E14 4PU

Any request for an internal review must be received by us within 40 working days of the date of this letter. Please note we are not obliged to provide a review if it is requested after more than 40 working days.

If you are not content with the outcome of the internal review, you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Website: [ICO FOI and EIR complaints](#) or telephone 0303 123 1113.

Re-use of our information

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<https://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>