Medicines & Healthcare products Regulatory Agency

[redacted]

MHRA Central Freedom of Information Team
10 South Colonnade
Canary Wharf
London
E14 4PU

foi.request@mhra.gov.uk.

MHRA Website

Our Ref: **FOI2026/00300**

15 April 2026

Dear [redacted]

Thank you for your Freedom of Information (FoI) request received on 16 March. You wrote:

> *I hope you are well. Once again thank you so much for responding to my email. However, there is an area of concern as despite several attempt for Noble Health to disclose this information has been futile*
> *until most recently. Furthermore, the information you provided is inconsistent with their response via their solicitor.*
> *Please can you confirm the veracity and accuracy of this statement from their solicitor as stated below.*
> *Also please reconfirm the exact date the variation was submitted to remove my name from the WDA license.*
>
> *"The MHRA conducted its inspection on 14 October 2024. At that inspection, the MHRA expressly confirmed that:o [SIC] you had ceased to act as Responsible Person from the date of the variation/notification, and [SIC] [personal protected information removed] was acceptable to assume the RP role, with no objections raised.*
> *• On 10 December 2024, the MHRA confirmed that the variation had been processed and approved. However, the formal licence document issued by the MHRA continued, incorrectly, to list you as RP.*
> *• This administrative discrepancy was raised immediately with the MHRA by our client. A further chaser to the MHRA was made on 16 December 2024.*
> *• The MHRA subsequently issued the corrected licence on 07 January 2025"*

MHRA Response

We confirm we hold some of the information you have requested. You asked us to confirm if the accuracy of a statement and to re-confirm the exact date the variation was submitted to remove your name from the licence (WDA).

In line with the Freedom of Information Act we have checked our records for information held to meet your request. We have identified the following:

- The WDA that was first granted with a variation submission.
    - According to our records this variation submission was received on 25 July 2024. With the following statement of changes:

- An updated WDA; the application was issued on the 10th December 2024.The company emailed PCL on the 10th December requesting for the personnel to be removed. We corrected the issue with an internal variation approved on 7th January 2025.
- The email chain related to the error.
- We confirm we received a chasing email on the 16th December 2024.

Section 40(2) exemption
We are unable to provide you with some of the information requested as it constitutes personal data of someone other than yourself and as such, it is being withheld in accordance with section 40(2) of the Freedom of Information Act.

Section 40(2) exempts information in response to a request if it is personal data belonging to an individual other than the requester and it satisfies one of the conditions listed in the legislation. In this case the condition contained in section 40(3A)(a) applies - that disclosure would breach one of the data protection principles, specifically that “Personal data shall be processed lawfully, fairly and in a transparent manner...”.

We do not consider that disclosing this information is necessary or justified in order to satisfy your information request and the requirements of the FoI Act. In relation to this request, we consider that there is no strong legitimate interest that would override the prejudice to the rights and freedoms of the data subject.

Personal data are subject to UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018

MHRA maintains the following policy on disclosure of personal information:

"All personal information held in MHRA records is regarded as confidential. Information will not normally be disclosed to third parties without the consent of the person concerned. Information may normally be disclosed without consent to meet statutory requirements; to comply with a court order; to prevent duplication of payments from public funds; or where there is a compelling public interest in making the disclosure."

All disclosures made by MHRA, in order to be considered authorised must be able to demonstrate that at least one of the above criteria apply.

Under the FoI Act, MHRA is not obliged to confirm or deny that it holds personal information about third parties, but in any event, even if was held, the Agency would not disclose personal information to you about named RP/s.

Section 40(1) exemption
We can confirm that we hold information about you. However, personal information about you is exempt under S.40(1) of the Freedom of Information Act 2000.

This is because you are normally entitled to a copy of the personal information that the Agency holds about you under the UK General Data Protection Regulation 2018 (UK GDPR) instead. By handling your request under the provisions of UK GDPR, MHRA are protecting your rights over your own personal information.

Requests for personal information are dealt with by the Right of Access Hub within MHRA. I have therefore passed your request to them. They will contact you shortly to acknowledge your request and may need further information from you. The timescale for handling requests under the GDPR is 1 calendar month from receipt, although we do aim to respond as soon as possible.

Requests for personal information are dealt with by the Right of Access Hub within MHRA. You can find more information on how to make a request for personal information here: MHRA privacy notice

Note on conservation of public resources
Please note, if the information provided in this FOI response is sufficient for your needs i.e. such that a request for your own personal information is not required. Please contact info@mhra.gov.uk to ask for the subject access request to be revoked.

Further please be aware that FOI is primarily based in increasing transparency of information to serve a public interest. While there can be a public interest in individual cases, this is often reduced compared to larger scale issues of the day. Please consider if further FOI requests are necessary on this topic, or if this a matter to be dealt with between parties (excluding MHRA).

If you have any queries about this letter, please contact us quoting the reference number above.

Yours sincerely,

MHRA Central Freedom of Information Team
Medicines & Healthcare products Regulatory Agency

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing foi.request@mhra.gov.uk or by writing to: MHRA Central Freedom of Information Team, 10 South, Colonnade, Canary Wharf, London, E14 4PU

Any request for an internal review must be received by us within 40 working days of the date of this letter. Please note we are not obliged to provide a review if it is requested after more than 40 working days.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.
Website: ICO FOI and EIR complaints or telephone 0303 123 1113.

Re-use of our information