

From: [REDACTED]@mhra.gov.uk>

Sent: 08 March 2026 19:56

To: [REDACTED]@mhra.gov.uk>; [REDACTED]@mhra.gov.uk>;

[REDACTED]@mhra.gov.uk>; Morling, Andy

<Andy.Morling@mhra.gov.uk>

Redacted according
to Section 40, FOI Act

Cc: [REDACTED]@mhra.gov.uk>; MHRA Customer Services

<MHRACustomerServices@mhra.gov.uk>; [REDACTED]@mhra.gov.uk>;

[REDACTED]@mhra.gov.uk>; [REDACTED]

[REDACTED]@mhra.gov.uk>

Subject: [REDACTED]

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On the allegation of inspector deception, I agree we should push back explicitly, although my view is slightly more nuanced than initially I settled on. We have not been provided with any evidence to substantiate this claim, and checking my e-mails, we have only a couple of sentences from the complainant to say he was coached into lying to us. That is not material enough to justify a revisit, and being coached on inspection technique is common in industry. I would argue this is not actionable evidence, despite it being repeatedly referenced. I think it is appropriate to state clearly that no such verifiable evidence has been received, and that MHRA cannot investigate or comment further in the absence of supporting material. We may want to seek views from Andy however as to what is reasonable or not here.

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