Medicines & Healthcare products Regulatory Agency

MHRA Central Freedom of Information Team
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London
E14 4PU

foi.request@mhra.gov.uk.

MHRA Website

[redacted]

Our Ref: **FOI2026/00761**

12 August 2026

Dea[redacted]

Thank you for your Freedom of Information (FOI) request received on 14 July 2026. You wrote:

> *I hope you are well.*
>
> *Please consider this a freedom of information request, in regard to own label suppliers. Could you please share which own label suppliers are applied to marketing authorisations in the UK. Other associated linking meta data that would also be useful to reference the OLS please;*
>
> * *PL number*
> * *OLS applied to the license*
> * *Date OLS applied to the license*
> * *MAH*
> * *Active substance(s)*
> * *Dose form*

MHRA Response
Unfortunately, the information you have requested is exempt from disclosure under Section 12(1) of the FOI Act.

This is because we estimate the cost of searching for and identifying any requested information would exceed the cost limit of £600 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. This represents the estimated cost of at least one person spending 3½ working days (equivalent to 24 staff-hours) in determining whether the Agency holds the information, and locating, retrieving and extracting it.

Under Section 12(1) of the FOI Act, the Agency is not therefore obliged to comply with your request, and we will not be processing it further. The reason being that in order to provide

you with the date each own-label supplier (OLS) was added to a specific marketing authorisation would entail opening each marketing authorisation that had one or more OLSs and determining if those OLSs were added at the initial grant of the marketing authorisation or were added by a subsequent variation. With thousands of OLSs to consider, this would take us well over the 24 working hours stipulated in the FOI Act.

Under Section 16 of the FOI Act we should help you narrow your request so that it may fall beneath the cost limit. We advise that you remove the request for “Date OLS applied to the license” from any refined request.

If you have any queries about this letter, please contact us quoting the reference number above.

Yours sincerely,

MHRA Central Freedom of Information Team
Medicines & Healthcare products Regulatory Agency

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing foi.request@mhra.gov.uk or by writing to: MHRA Central Freedom of Information Team, 10 South, Colonnade, Canary Wharf, London, E14 4PU

Any request for an internal review must be received by us within 40 working days of the date of this letter. Please note we are not obliged to provide a review if it is requested after more than 40 working days.

If you are not content with the outcome of the internal review, you may apply directly to the Information Commissioner’s Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.
Website: ICO FOI and EIR complaints or telephone 0303 123 1113.

Re-use of our information
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https://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/