



Medicines & Healthcare products
Regulatory Agency

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[MHRA Website](https://www.mhra.gov.uk)

Our Ref: **FOI2024/00636**

13 November 2024

Dear [REDACTED]

Thank you for your Freedom of Information (FOI) request received on 17 October 2024. You wrote:

Could I please request a list of the Dental Laboratories in Scotland who are registered with the MHRA.

MHRA Response

We can confirm that the Agency holds this information. Details of any dental laboratories who are registered with MHRA are available through the below-linked online database:

[Public Access Registration Database \(PARD\)](#)

However, we acknowledge that there is an issue with identifying specifically dental laboratories in our database, as well as identifying those located specifically in Scotland. As it is not mandatory for organisations to state which country in the UK they are based in or whether they are specifically a dental laboratory, we would need to look at all UK organisations registered to determine whether they are dental laboratories and based in Scotland. With 3,941 UK-based organisations registered to date, to check every UK organisation in the database to establish if they are based in Scotland, would take longer than 24 working hours, which would engage Section 12(2) of the FOI Act (unreasonable use of resources).

We recommend that you refine your request to specific device types, by Global Medical Device Nomenclature (GMDN) that you are interested in, or alternatively search the above-linked database for specific device types (such as “upper denture”). Please see the comprehensive Frequently Asked Questions (FAQ) on [PARD](#).

If you have any queries about this letter, please contact us quoting the reference number above.

Yours sincerely,

MHRA Central Freedom of Information Team
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Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing foi.request@mhra.gov.uk or by writing to: MHRA Central Freedom of Information Team, 10 South, Colonnade, Canary Wharf, London, E14 4PU

Any request for an internal review must be received by us within 40 working days of the date of this letter. Please note we are not obliged to provide a review if it is requested after more than 40 working days.

If you are not content with the outcome of the internal review, you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Website: [ICO FOI and EIR complaints](#) or telephone 0303 123 1113

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