



Medicines & Healthcare products
Regulatory Agency

MHRA Central Freedom of
Information Team
10 South Colonnade
Canary Wharf
London
E14 4PU

foi.request@mhra.gov.uk

[MHRA Website](#)

Our Ref: **FOI2026/00569**

15 September 2026

Dear [REDACTED]

Thank you for your Freedom of Information (Fol) request received on 22 May. You wrote:

Please could you supply me with the summary of product characteristics or any evidence of efficacy that has been submitted to support the use of 70% to 75% isopropyl alcohol or ethanol wipes? I am thinking of the individually packed wipes that might be used to clean injection sites or hard surfaces.

MHRA Response

We apologise for the delay related to your Fol request, your request was allocated to an incorrect Operating Group, and then due to an administrative error remained between electronic work queues.

We have discussed your request and have considered that we are unable to deal with your Fol request without clarification of the information you seek. The reason for this is that isopropyl or ethanol wipes can have different classifications depending on the intended use of these products.

Under Section 16 of the Fol Act we should assist you in helping you focus your request. To help us do so, we ask for you to kindly name a specific product, doing so should enable us to conduct a reliable search for the information.

We will consider any revised request however we cannot guarantee that any revised request will fall within the cost limit.

We recommend that you familiarise yourself with the Information Commissioners Office guidance on how to submit an FOI to a public authority. We have provided these links below to aid in future requests:

<https://ico.org.uk/for-the-public/official-information/preparing-and-submitting-your-information-request/>

If you have any queries about this letter, please contact us quoting the reference number above.

Yours sincerely,

MHRA Central Freedom of Information Team
Medicines & Healthcare products Regulatory Agency

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing foi.request@mhra.gov.uk or by writing to: MHRA Central Freedom of Information Team, 10 South, Colonnade, Canary Wharf, London, E14 4PU

Any request for an internal review must be received by us within 40 working days of the date of this letter. Please note we are not obliged to provide a review if it is requested after more than 40 working days.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Website: [ICO FOI and EIR complaints](#) or telephone 0303 123 1113.

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<https://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>