Medicines & Healthcare products
Regulatory Agency

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Edward Morello MP
Member of Parliament for West Dorset
House of Commons
Palace of Westminster
London
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3 September 2025 – BY EMAIL

Dear Mr Morello,

Re: Case Ref: EM10056 (CEC 227535)

Thank you for your email addressed to the Chief Executive Officer, dated 15th August 2025, which was passed to me for attention. In your email, you raise concerns on behalf of a constituent regarding the alleged conduct of a UK company.

The Medicines and Healthcare products Regulatory Agency (MHRA), acting on behalf of the Secretary of State for Health, has a responsibility for regulating medicines and medical devices in the UK by ensuring they work and are acceptably safe.

Public safety is the MHRA's number one priority, and we take complaints about regulatory misconduct very seriously. While we do not comment on specific operational matters, we can assure you that allegations of this nature are carefully assessed and action taken where appropriate.

In cases of confirmed wrongdoing, the MHRA's regulatory powers allow it to employ a range of sanctions which includes formal warnings, the suspension or revocation of authorisations and, in serious cases, criminal prosecution.

I very much hope this information is of assistance.

Yours sincerely,

Andy Morling
Deputy Director
andy.morling@mhra.gov.uk