



Medicines & Healthcare products Regulatory Agency

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[MHRA Website](https://www.mhra.gov.uk)

Our Ref: **FOI2024/00704**

11 December 2024

Dear [REDACTED]

Thank you for your Freedom of Information (Fol) request received on 13 November. You wrote:

Please can I request the following information

Number of Dental Laboratories registered with the MHRA for Calander year 2021, 2022, 2023 please

Also number of Audits/Inspections carried out for Dental Labs for Calander year 2021,2022 and 2023 please

MHRA Response

We can confirm that the Agency holds some of this information. However, the MHRA are withholding some of the information requested. We have set out below the reason for each part of your request.

Question 1 Number of Dental Laboratories registered with the MHRA for Calander year 2021, 2022, 2023 please

We are withholding information for your first question under section 12(1) of the Freedom of Information Act. This is because we estimate the cost of checking if we hold the requested information or not would exceed the cost limit of £600 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. This represents the estimated cost of at least one person spending 3½ working days (equivalent to 24 staff-hours) in determining whether the Agency holds the information, and locating, retrieving and extracting it.

Under Section 12(2) of the Fol Act the Agency is not therefore obliged to comply with your request and we will not be processing it further. The reason being as it is not mandatory for organisations to state which country in the UK they are based in or whether they are specifically a dental laboratory, we would need to look at all UK organisations registered to determine whether they are dental laboratories and based in Scotland. With 3,941 UK-based

organisations registered to date, to check every UK organisation in the database to establish if they are based in Scotland.

Under Section 16 of the FoI Act we should help you narrow your request so that it may fall beneath the cost limit. We recommend that you refine your request to specific device types, by Global Medical Device Nomenclature (GMDN) that you are interested in, or alternatively search the above linked database for specific device types (such as “upper denture”). Please see the comprehensive Frequently Asked Questions (FAQ) on [PARD](#).

Question 2 Also number of Audits/Inspections carried out for Dental Labs for Calander year 2021,2022 and 2023 please

We can confirm that MHRA does not hold this information there have been no audits inspected or conducted on dental labs for calendar year 2021, 2022 and 2023.

If you have any queries about this letter, please contact us quoting the reference number above.

Yours sincerely,

MHRA Central Freedom of Information Team
Medicines & Healthcare products Regulatory Agency

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing foi.request@mhra.gov.uk or by writing to: MHRA Central Freedom of Information Team, 10 South, Colonnade, Canary Wharf, London, E14 4PU

Any request for an internal review must be received by us within 40 working days of the date of this letter. Please note we are not obliged to provide a review if it is requested after more than 40 working days.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner’s Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Website: [ICO Contact Information](#) or telephone 0303 123 1113.

Re-use of our information

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<https://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>