



Medicines & Healthcare products
Regulatory Agency

MHRA Central Freedom of
Information Team
10 South Colonnade
Canary Wharf
London
E14 4PU

foi.request@mhra.gov.uk

[MHRA Website](https://www.mhra.gov.uk)

Our Ref: **FOI2026/00651**

15 July 2026

Dear [REDACTED]

Thank you for your Freedom of Information (FoI) request received on 18 June. You wrote:

General Information:

How many sites are part of this organisation?

Are utilities (gas, electricity, water) procured collectively on behalf of all sites?

Who is responsible for procurement decisions relating to utilities? (Please state job title)

How does the organisation ensure compliance and public procurement regulations when procuring energy?

Does the organisation use a framework for energy procurement? If yes, which one?

Does the organisation have any sustainability or Net Zero objectives that influence procurement decisions? If yes, please summarise.

Energy Procurement & Pricing

How are your electricity and gas contracts procured? (e.g. direct with supplier, via broker/TPI, via framework) Which framework, DPS, or third-party broker/TPI is or was used? Please state the name.

When was your current electricity contract signed or agreed?

When was your current gas contract signed or agreed?

What is the current contract end date for your electricity supply?

What is the current contract end date for your gas supply?

Who is your current electricity supplier?

Who is your current gas supplier?

If your electricity contract is fixed price, what is the current unit rate (p/kWh)?

If your contract is flexible, half-hourly traded, or index-linked, please just confirm the contract type and we will not ask for a specific rate.

If your gas contract is fixed price, what is the current unit rate (p/kWh)?

If your contract is flexible, half-hourly traded, or index-linked, please just confirm the contract type and we will not ask for a specific rate.

What is the current standing charge (p/day) for electricity and gas?

Was a broker or Third Party Intermediary (TPI) involved in arranging your current contracts? If yes, please state their name.

What commission, broker fee, or TPI payment was paid in connection with your current gas and/or electricity contracts? Please state the amount per meter, per contract, or as a p/kWh uplift. If the organisation does not hold this information, please confirm whether it has been requested from the broker or supplier.

How many suppliers submitted quotations for your most recent electricity and gas

procurement?

Metering, MOP, DA & DC Arrangements

(MOP = Meter Operator | DA = Data Aggregator | DC = Data Collector- these are contracted services that determine how your energy data is captured and settled) Are any of your electricity meters Half-Hourly (HH) settled (Profile Class 00)?

If yes, how many HH meters does the organisation have, and across which sites?

Who is the current Meter Operator (MOP) for your electricity meters?

When was the current MOP contract signed, and what is its end date?

Who is the current Data Collector (DC) and Data Aggregator (DA) for your electricity meters?

What charges are applied for MOP, DA, and DC services? Are these shown as a separate line item on bills, or embedded within the unit rate?

Were MOP, DA, and DC contracts competitively tendered, or were they assigned by the supplier or framework?

Energy Monitoring & Management

Does the organisation currently have any form of energy monitoring in place? (e.g. AMR, smart meter portal, half-hourly data access, real-time dashboards) If yes, which sites have monitoring, and what type is in place at each? Please distinguish between: real-time | live data | half-hourly/ Day+1 data | monthly smart read only | manual reads only

Which platform, portal or software is used to view or analyse energy consumption data?

Is gas consumption monitored separately to electricity? If yes, how?

Does the organisation receive automated alerts for unusual or excessive energy consumption (e.g. overnight or weekend usage)?

Does the organisation receive any bill validation or bill checking service, from a broker, consultant, or software platform?

Has the organisation undertaken any energy audits, Display Energy Certificate (DEC) assessments, or ESOS compliance reporting in the last three years?

Has the organisation ever used energy data to identify and evidence savings? If yes, please give a brief summary.

Water Procurement & Monitoring

How are your water and wastewater contracts procured?

Which framework, DPS, or third-party was used? Please state the name.

When was your current water contract signed or agreed?

What is the current contract end date for your water supply?

Who is your current water supplier?

What unit rate (p/m3) are you currently paying for water and wastewater, if known?

How many suppliers submitted quotations for your most recent water procurement?

Was a broker or TPI used in procuring your water contract? If yes, please state their name and any fee or commission paid.

Are there any additional services included such as leak detection, water efficiency, or bill validation? If yes, please describe.

Does the organisation have any water monitoring or sub-metering in place to detect leaks or track consumption at site level?

MHRA Response

We confirm that we hold the information you have requested and provide it below.

However, some of the information you have requested is commercially sensitive and is therefore exempt from release under Section 43(2) of the FoI Act. As required by the FoI Act the use of this exemption requires the public interest for and against disclosure to be assessed and application of public interest test have been provided at the end of this letter.

General Information

How many sites are part of this organisation?

We occupy three sites, but two of these are rented floor/desk space which is managed by other organisations

Are utilities (gas, electricity, water) procured collectively on behalf of all schools, or by individual academies?

We are not an educational establishment, so this question does not apply to us

Who is responsible for procurement decisions relating to utilities? (Please state job title) How does the organisation ensure compliance with DfE / ESFA and public procurement regulations when procuring energy?

The Chief Finance Officer makes decisions relating to utilities.

We are not part of DfE or ESFA, but we ensure compliance with public procurement regulations by use of the Government Commercial Agency frameworks / contracts.

Does the organisation use a DfE-approved framework for energy procurement? If yes, which one?

No, we are not an educational establishment

Does the organisation have any sustainability or Net Zero objectives that influence procurement decisions? If yes, please summarise.

Under GGC all government bodies have to implement a sustainable procurement plan by 2030. As an ALB within the Health Family, we are working with DHSC to formulate the terms of reference which will govern the Health Family's sustainable procurement ambitions. In conjunction with this we are also looking at the 3-year and 5-year procurement roadmaps and organisation goals and objectives to ensure that they align with the procurement plan

Energy Procurement & Pricing

How are your electricity and gas contracts procured? (e.g. direct with supplier, via broker/TPI, via framework) Which framework, DPS, or third-party broker/TPI is or was used? Please state the name.

The Government Commercial Agency (GCA), is the central procurement organisation for government. Central government departments are subject to Cabinet Office commercial controls and procurement policy, which position GCA frameworks as the primary and most effective route to market for common categories such as electricity and gas. GCA energy frameworks have already been competitively procured, deliver aggregated buying power and compliance with government requirements, and are therefore regarded as the preferred procurement route for central government. Contract terms typically range from three to five years, depending on the framework and procurement strategy. Usually these contracts start at the beginning of the financial year.

When was your current electricity contract signed or agreed?

See above relating to how contracts are managed via GCA

When was your current gas contract signed or agreed?

See above relating to how contracts are managed via GCA

What is the current contract end date for your electricity supply?

See above relating to how contracts are managed via GCA

What is the current contract end date for your gas supply?

See above relating to how contracts are managed via GCA

Who is your current electricity supplier?

EDF Energy

Who is your current gas supplier?

Total Energies & Power

If your electricity contract is fixed price, what is the current unit rate (p/kWh)?

The contract is fixed, at rates negotiated by GCA on behalf of central government agencies. We do not set or hold individual unit rates or standing charges outside of the GCA framework.

Detailed pricing is withheld under Section 43(2) (Commercial Interests).

If your contract is flexible, half-hourly traded, or index-linked, please just confirm the contract type and we will not ask for a specific rate.

N/A

If your gas contract is fixed price, what is the current unit rate (p/kWh)?

The contract is fixed, at rates negotiated by GCA on behalf of central government agencies. We do not set or hold individual unit rates or standing charges outside of the CCS framework. Detailed pricing is withheld under Section 43(2) (Commercial Interests).

If your contract is flexible, half-hourly traded, or index-linked, please just confirm the contract type and we will not ask for a specific rate.

N/A

What is the current standing charge (p/day) for electricity and gas?

The contract is fixed, at rates negotiated by GCA on behalf of central government agencies. We do not set or hold individual unit rates or standing charges outside of the CCS framework. Detailed pricing is withheld under Section 43(2) (Commercial Interests).

Was a broker or Third Party Intermediary (TPI) involved in arranging your current contracts? If yes, please state their name.

None

What commission, broker fee, or TPI payment was paid in connection with your current gas and/or electricity contracts? Please state the amount per meter, per contract, or as a p/kWh uplift. If the organisation does not hold this information, please confirm whether it has been requested from the broker or supplier.

Not applicable, we do not use a broker

How many suppliers submitted quotations for your most recent electricity and gas procurement?

Not applicable, see answers above

Metering, MOP, DA & DC Arrangements

(MOP = Meter Operator | DA = Data Aggregator | DC = Data Collector- these are contracted services that determine how your energy data is captured and settled) Are any of your electricity meters Half-Hourly (HH) settled (Profile Class 00)?

Yes our electricity meters are Half-Hourly - HH

If yes, how many HH meters does the organisation have, and across which sites?

2 HH meters on one site

Who is the current Meter Operator (MOP) for your electricity meters?

EDF, via the GCA framework.

When was the current MOP contract signed, and what is its end date?

See above relating to how contracts are managed via GCA

Who is the current Data Collector (DC) and Data Aggregator (DA) for your electricity meters?

Both EDF, via the GCA framework.

What charges are applied for MOP, DA, and DC services? Are these shown as a separate line item on bills, or embedded within the unit rate?

Charges are set under GCA arrangements.

Detailed pricing is withheld under Section 43(2) (Commercial Interests).

Were MOP, DA, and DC contracts competitively tendered, or were they assigned by the supplier or framework?

MOP, DC and DA services are assigned under the GCA framework, not separately tendered by us

Energy Monitoring & Management

Does the organisation currently have any form of energy monitoring in place? (e.g. AMR, smart meter portal, half-hourly data access, real-time dashboards)

If yes, which sites have monitoring, and what type is in place at each? Please distinguish between: real-time I live data I half-hourly/ Day+1 data I monthly smart read only I manual reads only Which platform, portal or software is used to view or analyse energy consumption data?

Yes, we have a Building Management System that monitors electricity Half-Hourly data.

Is gas consumption monitored separately to electricity? If yes, how?

Yes, we have a Building Management System and monitors gas Half-Hourly data.

Does the organisation receive automated alerts for unusual or excessive energy consumption (e.g. overnight or weekend usage)?

No

Does the organisation receive any bill validation or bill checking service, from a broker, consultant, or software platform?

No, we do not have any separate bill-checking or validation service outside what is included in the GCA supplier billing process.

Has the organisation undertaken any energy audits, Display Energy Certificate (DEC) assessments, or ESOS compliance reporting in the last three years?

Yes, we have had a DEC, even though we are not legally required to.

No, we have not undertaken ESOS, as we (like most of the public sector) are exempt.

Has the organisation ever used energy data to identify and evidence savings? If yes, please give a brief summary.

Yes, energy data has been used internally to identify usage patterns and support efficiency measures, e.g. reviewing refrigeration electricity use over time.

Water Procurement & Monitoring

How are your water and wastewater contracts procured?

Use of GCA as above

Which framework, DPS, or third-party was used? Please state the name.

Government Commercial Agency (GCA),

When was your current water contract signed or agreed?

See above relating to how contracts are managed via GCA. Usually in line with financial year (April to March)

What is the current contract end date for your water supply?

See above relating to how contracts are managed via GCA. Usually in line with financial year (April to March)

Who is your current water supplier?

ADSM

What unit rate (p/m³) are you currently paying for water and wastewater, if known?

Rates are set under the GCA arrangements.

Detailed pricing is withheld under Section 43(2) (Commercial Interests).

How many suppliers submitted quotations for your most recent water procurement?

N/A – see above

Was a broker or TPI used in procuring your water contract? If yes, please state their name and any fee or commission paid.

No

Are there any additional services included such as leak detection, water efficiency, or bill validation? If yes, please describe.

No

Does the organisation have any water monitoring or sub-metering in place to detect leaks or track consumption at site level?"

We have one main site water meter.

We do not have any additional water sub-metering.

Section 43(2) Commercial interests - Public Interest Test

Factors favouring disclosure

There is a public interest in transparency and accountability regarding the expenditure of public funds. Disclosure would enable greater public scrutiny of the costs associated with the organisation's utility contracts.

Factors favouring maintaining the exemption

The withheld information comprises current pricing information for utility contracts. Disclosure would be likely to prejudice the commercial interests of the suppliers and the Government

Commercial Agency by revealing commercially sensitive pricing arrangements used in current contractual and procurement activities. This could undermine future procurement exercises and negotiations, potentially reducing the ability to secure best value for public money.

Balance of the public interest

Whilst we recognise the public interest in openness and transparency, we consider that this is outweighed by the public interest in protecting commercially sensitive information where disclosure would be likely to prejudice commercial interests and future procurement activities. We have therefore concluded that the exemption under Section 43(2) applies.

If you have any queries about this letter, please contact us quoting the reference number above.

Yours sincerely,

MHRA Central Freedom of Information Team
Medicines & Healthcare products Regulatory Agency

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing foi.request@mhra.gov.uk or by writing to: MHRA Central Freedom of Information Team, 10 South, Colonnade, Canary Wharf, London, E14 4PU

Any request for an internal review must be received by us within 40 working days of the date of this letter. Please note we are not obliged to provide a review if it is requested after more than 40 working days.

If you are not content with the outcome of the internal review, you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Website: [ICO FOI and EIR complaints](#) or telephone 0303 123 1113.

Re-use of our information

The MHRA information supplied in response to your request is subject to Crown copyright. Information created by the MHRA which is disclosed under the Freedom of Information Act is made available for re-use under the Open Government Licence (OGL) v3.0, except where this is otherwise stated. There are some restrictions on re-use under the OGL and these can be viewed here:

<https://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>

